



# TOWN OF MONROE

## OFFICE OF THE FIRST SELECTMAN

7 Fan Hill Road

Monroe, CT 06468

Phone: 203-452-2821

[www.monroect.org](http://www.monroect.org)

### **TROPICAL STORM ISAIAS UPDATE as of 8/4/2020 7:30 PM**

- At this time, Eversource is reporting 5,436 outages in Monroe, which is approximately 68% of the Town.
- Police, fire, EMS, and public works crews continue to respond to numerous incidents throughout town.
- **Eversource is still evaluating widespread damage statewide that has resulted in over 400,000 outages in Connecticut. While we have not yet been provided with any restoration times, we would not expect complete restoration until later in the week.**
- There are currently 66 separate power outage “events” in town. Eversource will prioritize those events that affect the largest number of customers.
- Eversource phone lines were overwhelmed with calls during the storm. To report an outage, please keep trying 800-286-2000.
- There are numerous trees and power lines down throughout town. Town crews are clearing roadways where possible. If power lines are involved, Eversource must first make the area safe prior to tree and branch removals. The Town has provided Eversource with a listing of blocked roadways and identified priority issues such as roads that are currently impassable.

**Another update will be provided tomorrow morning.**

#### **REPORTING ISSUES & CONCERNS**

- Emergency Only: 911
- Non-emergency storm-related issues: 203-261-3622
- Eversource – Power Outage: 800-286-2000
- Eversource – Natural Gas Issues: 877-944-5325
- Aquarion Issues: 800-732-9678
- Charter/Spectrum Outages: 833-780-1880
- Frontier Outages: 800-921-8101